**How do I use my camera with Adobe Connect?**

First, if your webcam is separate from your computer, be sure that it is plugged in and any relevant software or drivers installed before you join your Adobe Connect session. Refer to any installation materials that came with your webcam if need be.

If your instructor has enabled camera use for participants and launched a Camera pod, you should see something similar to below:

In the upper right corner, there is a menu button.

Select it, and then from the menu that appears, choose “Select Camera”.

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The diagrams depict the user interface elements as described:

1. The Camera pod with a menu button highlighted.
2. The menu that appears with options including “Select Camera.”
The Adobe Flash Player Settings menu should appear, with the Camera tab selected.

If you click the camera picture in the middle, you should see it pull your camera feed and display it. This provides a quick way to test if your camera is working properly.

If you do not see any video, there are a few possibilities. First, check the dropdown menu below Camera.
Depending on your system configuration, there may be multiple options in this menu.

In this case, this computer has both a built in webcam, and an external webcam plugged in via usb, so both are detected and displayed. If a computer has any screen capture software installed, it is possible these may be detected as well. If you find that you have more than one option, you may need to select each one and then click the camera picture to see if it shows your video feed.

If none of available options pull any video, check to see if you have any other software running that may be trying to use your camera, such as Instant Messaging clients (Live Messenger, AOL, Yahoo Messenger, etc), and if so, exit them. It is not uncommon for these to make use of your camera, which will prevent Adobe Connect from using it.

Once you have confirmed that your camera is working properly, click Close.

Now, click “Start My Webcam”.

You may be prompted with a message asking whether you want to “Allow” or “Deny”. Choose “Allow”.

A Preview window showing to feed from your camera will be displayed.

Click “Start Sharing” to begin sharing your camera feed.

If at any time you wish to stop sharing your camera, choose “Stop My Webcam”.

If you have any questions or require any further assistance, please contact support@cstl.semo.edu or call 573-651-2298.